

Our hotel from A to Z

ADAPTER

You will receive international power adapters and night lights from us at the reception.

ALLERGY AND INTOLERANCES

If you have any allergies or intolerances or any requests, please contact our restaurant manager and/or the head chef.

ARRIVAL AND DEPARTURE TIMES

Check in from 4 p.m., check out by 11 a.m. We are happy to offer early check-in (ECI) or late check-out (LCO), depending on availability. Please contact our reception team or reservations team.

BABY AND INFANT

All beds can be equipped with baby protection. We offer children's beds upon request.

Baby swimming

For hygienic reasons and consideration for the other guests, we ask you to use a swim diaper for your little ones. You can get these free of charge from us at the reception or in Pletzi's Happy Club.

Baby kitchen

We offer a "Pletzi's Baby Corner" with milk and porridge products as well as bottled food in the hotel:

- 👉 Open all day every day
- 👉 Kitchen for preparing and warming up children's food
- 👉 is available:
 - 👉 baby food
 - 👉 bottle warmer
 - 👉 microwave
 - 👉 dishes and cutlery
 - 👉 bib
 - 👉 highchair

Baby monitor

You can borrow baby monitors at the reception.

For further information please contact our reception team.

BATHROBE, TOWELS AND SLIPPERS

Your bathrobe and towels are waiting for you in the designed wellness bag in the room and will be happy to accompany you during your stay. Adult and children's bathrobes are available, as well as slippers for young and old.

BAR

Opening hours: 12:00 p.m. – 11:00 p.m

BARBER

Andrej's Saloon | Schlierseer Straße 15
83735 Bayrischzell | +49 8023 660

BARRIER-FREE ACCESSIBILITY

Our hallways, rooms and other public areas can also be used with wheelchairs. Our team will be happy to help you.

BED LINEN

is allergy friendly.

BLANKETS – COVER

You are welcome to receive additional blankets for your room upon request.

BOARD GAMES

You can borrow board games, table tennis bats, soccer, basketball, handball, table soccer ball and water toys free of charge at the reception.

BUS CONNECTIONS

The bus stop is just 150 m from the hotel. You can get timetables at the reception. The use of the BRB, RVO buses and the Wendelsteinring line in zones 6 to 9 is free of charge with the guest card.

CHARGER

At the reception we have charging cables for many different electronic devices (e.g. cell phones). Please contact our reception team.

CHECK IN / CHECK OUT

Check in from 4 p.m., check out by 11 a.m. We are happy to offer early check-in (ECI) or late check-out (LCO), depending on availability. Please contact our reception team or reservations team.





CHILDREN

Our Kids Club team is happy to wait for your children 7 days a week from 10:00 a.m. to 6:00 p.m. Every evening at 5:30 p.m. one of our mascots (Happy or Pletzi) is waiting for the children in the lobby and sings and dances with the children.

Childcare is also possible for children under 3 years of age on request and subject to availability. Please contact our reception team or the Pletzi's Happy Club team.

Your children can discover Pletzi's Happy Club and join our Move & Learn adventures. In nature around Bayrischzell, your children will actively develop their skills and creativity. Our exciting programs for KIDS and TEENS set everything in motion and bring fun for the whole family.

Children's equipment

-  large indoor and outdoor playground
-  Indoor and outdoor pool
-  Family sauna
-  Pletzi's Happy Club.... and much more!

You can find further information in the Move & Learn folder or on the notice board or at the reception.

CHILDCARE

is also possible under the age of 3 on request and subject to availability. Please contact our Pletzi's Happy Club team between 9:00 a.m. and 10:00 a.m.

DAILY CHANGE OF BED LINEN (ON REQUEST)

Our bed linen is anti-allergic and is replaced often. If you would like us to change the bed linen every day, please contact our reception team.

DEPOSIT

We book deposits for various borrowed devices such as charging cards, adapters, baby monitors etc. For further information please contact our reception team.

DRINK / BEVERAGE FOUNTAIN

Non-alcoholic drinks in our restaurant are included throughout the day of your stay (water, juices, soft drinks, tea, cocoa).

ELECTROMOBILITY

Our house is equipped with an e-car that you can rent at any time for a fee of € 50.00 per day. This means you are mobile here so you can explore our beautiful region comfortably and in an environmentally conscious way.

E-CAR CHARGING STATION

Our e-charging stations are available to you. For further information please contact our reception team.

ELECTRICITY & LIGHT IN THE ROOM

works with your room card. Plug this into the power box next to the door and everything works. Simply take it with you when you leave the room to turn everything off automatically.

EMERGENCIES

In the event of an emergency, please contact us at the reception immediately. To support safety, we have summarized the most important emergency numbers for you here:

Fire department: 112

Police: 110

Rescue / Ambulance: 112

Leitzachtal Mountain Rescue Service: +49 8023 671

ADAC roadside assistance: +49 89 20 20 4000

The defibrillator (AED) is located at the reception next to the main entrance.

FIRE CASE

In case of fire, please follow the escape plan posted in every room.

FITNESS AREA

Opening hours: 7 a.m. – 9 p.m

free use for our guests | equipped with devices from PRECOR

GAMES AND PLAY

You can borrow board games, table tennis bats, soccer, basketball, handball, table soccer ball, darts and water toys free of charge at the reception. You can rent bobby cars and children's vehicles in the Kids Club.

GAS STATION / FILLING STATION

Public gas station: Baumann | Bayrischzeller Straße 5B

83727 Schliersee (approx. 12 km away) |

Open Monday to Sunday from 8 a.m. to 7 p.m

GUEST CARD

You will receive the guest card for the Tegernsee Schliersee Alpine region directly when you check in at the reception or upon request. The card offers you numerous discounts. You can get an overview of the benefits at the reception.









GUEST LAUNDRY (AVAILABLE TO GUESTS DAY AND NIGHT)




open daily

Laundry for washing and drying clothes.

You can get detergent free of charge at the reception.

Available:

-  washing machine
-  dryer machine
-  Iron
-  replacement laundry, such as:
-  sheets
-  covers, blankets
-  extra blankets
-  extra pillows

-  non-slipping rug
-  diapers
-  bib

HOTEL RATING – We appreciate your remarks

To improve and develop, we need your support. Share your opinion with us and rate us via website, Tripadvisor, Google, Holidaycheck and Co. Thank you very much in advance!

IRONING












An iron is available in our guest laundry. If guests request, our housekeeping team will be happy to help with ironing, please inform our reception team.

LAUNDRY AND IRONING SERVICE

An iron is available in our guest laundry. If requested, our housekeeping team will be happy to help with ironing, please inform our reception team.

The laundry is open daily. Laundry for washing and drying clothes. You can get detergent free of charge at the reception.

Available:

-  washing machine
-  dryer machine
-  Iron
-  replacement laundry, such as:
-  sheets
-  covers, blankets
-  extra blankets
-  extra pillows
-  non-slipping rug
-  diapers
-  bib

LIBRARY

Our club room also functions as a library. You can borrow books in the club room, please contact the reception team. If you would like to borrow children's books, you can borrow them from Pletzi's Happy Club.

LUGGAGE SERVICE

If you wish, our reception team will be happy to help you with your luggage. If necessary, please contact our reception team.

LUGGAGE STORAGE

We have a safe luggage storage opposite the reception. You can leave your luggage there if you arrive early or leave late. Please contact our reception team.

MINI-BAR

Our hotel bar is open daily from 12:00 p.m. to 11:00 p.m.

MOVE & RELAX

“To be balanced, you have to keep moving.”

We have made it our motto and rely on the power of movement - in summer and winter. Feel free to make an appointment for personal training, a massage or beauty treatment at our Move & Relax reception. You can find the program for our training on the information wall opposite the Move & Relax reception, in our Frühzeit magazine or at the reception and in digital form.

Move area: 7:00 a.m. – 9:00 p.m. (fitness area for ages 16 and up)

Relaxation area: by appointment

Indoor-outdoor pool: 7:00 a.m. – 9:00 p.m.*

Sports pool: 7:00 a.m. – 9:00 p.m.*

Family sauna: 11:00 a.m. – 7:00 p.m

Adult sauna: 2:00 p.m. – 9:00 p.m. (earlier on request)

*Opening times may change during the winter season.





On the day of arrival, all areas can also be used before moving into the room. And on the day of departure the same applies after leaving the room.

NIGHT LIGHTS

You will receive power adapters and night lights from us at the reception for a deposit.

PAYMENT OPTIONS

You can pay at the reception using the following options:

-  CASH
-  EC card
-  Mastercard
-  Visa

PETS – DOGS ONLY

Leashes are required throughout the family hotel and in the town of Bayrischzell. If your four-legged friend stays well-behaved, he is welcome to join you in the hotel bar and lounge area. Please note that access to our Move & Relax area and the hotel restaurant is not permitted. There is a separate area in the restaurant for dog owners.

PLEASE DO NOT DISTURB / DO NOT CLEAN SIGN

If you don't want to be disturbed or don't want your room to be cleaned, we ask you to hang the sign on the outside of the room door.

PHARMACY

Kur-Apotheke | Perfallstrasse 1a
83735 Schliersee | +49 080226 94819

Upon guest request, medication can also be delivered by the Kur-Apotheke.
Please contact our reception team.

PHYSICIAN

Dr. med. Jürgen Rottmann | Schlierseer Straße 16
83735 Bayrischzell | +49 8023 81 99 65

Dr. med. Katja Kronschnabl
83735 Bayrischzell | +49 8023 81 99 65

Dr. med. Hans Schönberger | Schulstrasse 12
83735 Bayrischzell | +49 8023 90 77 45

PRINTING POSSIBILITY

We can safely print out your documents at the reception if required.
For further information please contact our reception team.

PHONE CALL

Reception: 500

Simply dial the room number from room to room. For external calls, pre-select "0" and then enter the desired number.

RADIO AND MULTIMEDIA

Directly on the TV. All TVs are Smart TVs.

RAILROAD STATION

The train station is right in front of the hotel, only about 100 m away.
You can get timetables (schedules) at the reception.

RESTAURANT

Breakfast: 7:30 a.m. - 10:00 a.m
Lunch snack: 12:00 p.m. - 1:00 p.m
Afternoon snack: 3:00 p.m. - 4:00 p.m
Dinner: 6:00 p.m. - 8:30 p.m

RECEPTION: TELEPHONE EXTENSION - 500

Available from 7:00 a.m. to 10:00 p.m. (bar until 11:00 p.m.)

Check-in: from 4:00 p.m

Check-out: by 11:00 a.m. - We recommend paying the bill the evening before.

Our reception team is there for you 7 days a week for questions, information and tips. So just stop by or call – we'll be happy to help you. Here you can get tips for excursions, sports programs, hiking maps, etc.

ROOM CLEANING

The rooms are cleaned daily by our hard-working housekeeping bees until 4 p.m. unless there is a “Do Not Disturb” sign on the door.

ROOM SAFE

You are welcome to store your valuables in the room safe. Valuables are only insured if they are kept in the safe.

PARKING LOTS

They are directly opposite the hotel, only about 100 m away.

Up to 75 outdoor parking spaces are available to guests free of charge.

A reservation is not possible. Our parking lot is not monitored, and we take no liability for damage, theft or similar.

PILLOW

We have different types of pillows. If you need other variants, please contact our reception team.

STOREROOM FOR LUGGAGE

can be found directly at the hotel entrance. You can leave your luggage there if you arrive early.

SEMINARS, CONFERENCES AND EVENTS

You have questions about our Business and Incentive Center. No problem. We would be happy to inform you about our Move & Work concept at the reception.

SHOESHINE MACHINE

We have a shoeshine machine on the first floor. You can use them at any time.

SMOKING

Our entire resort is a non-smoking hotel. Smoking is permitted on the balconies and on the terrace. Ashtrays are available. If this is ignored, we will have to charge a cleaning fee of €200.00.

SUDELFELD SKI AREA

One of the most popular and largest ski areas in Bavaria awaits you practically right in front of the hotel door: the Sudelfeld ski area with 31 kilometers of slopes of all levels of difficulty - embedded in the beautiful Wendelstein region. The connection is with a ski bus to the Sudelfeld valley station (approx. 15-30 minutes travel time uphill). Families with children enjoy a varied offering and rustic alpine huts and mountain inns tempt you with sunny stops. You have the opportunity to purchase the ski pass at our reception.

SKI PASSES

You can get it conveniently at the reception. You can have this booked directly onto your room bill.

SPORTS DEPOT/SPORTS EQUIPMENT ROOM

Our outdoor room is located next to the reception. Each room has an assigned hot closet. There you can dry, hang up and store your sports clothing and shoes. In front of the house is our bike and ski room, which is available for storing your bikes and winter sports equipment.

SPORTS SCHOOL FOR SUMMER AND WINTER

The Top on Mountain/Top on Snow team is regularly on site (in the lobby) from 5 p.m. to 7 p.m. to accept your registration for courses, rental questions and so on. There you will also find all the important information about the summer and winter sports school for children and adults, as well as the prices for the corresponding courses.

Rental of sports equipment

You can easily rent sports equipment from our partner Top on Mountain - directly opposite the hotel - 150 m away. We ask you to rent equipment directly in the store. There you will receive tailor-made advice and settings for bikes, skis and much more. We also ask you to pick up and drop off what you have borrowed in the store during opening hours.

TABLE RESERVATION

Your table is reserved for your vacation.










TEENS

Our Kids Club is happy to welcome your children. 7 days a week from 10:00 a.m. to 6:00 p.m. Your teens can discover our Teens Club and join us

Move & Learn adventures. We also have an iWall (Interactive Digital Moving Challenge) and other digital games, indoor and outdoor table tennis, billiards, darts, table soccer and sub soccer.

In nature around Bayrischzell, your children will actively develop their skills and creativity. Our exciting programs for KIDS and TEENS set everything in motion and bring fun for the whole family.

Teens Club – unsupervised area:

-  Meeting place for young people
-  Lounge to chill out, do nothing, get to know each other, chat
-  Game console
-  Music boxes
-  Darts
-  Kicker (Table Soccer)
-  Pool table
-  iWall
-  Table tennis

 WIFI access

TELEVISION PROGRAM

The program overview is available in the room. Turn on the TV, select the channel and let the entertainment begin. We show exciting DAZN sports broadcasts live in the club room.

TOURIST INFORMATION

Tourist Information Bayrischzell | Kirchplatz 2
83735 Bayrischzell (directly in the town hall) | +49 8023 648
Please see the notice board for opening times.

TOURIST TAX

Children from the age of 12: € 1.00 per person/day
Adults aged 18 and over: €2.50 per person/day

TOWELS

Towels are provided, including for the sauna and fitness area.

TV

All TVs are Smart TVs.

UMBRELLAS

We are also well equipped for rainy days. Just in case, we have umbrellas available to borrow free of charge at the reception.

USER MANUAL - PHONE

This is in the room.

VOUCHERS

“Gifting means giving something to someone else that you would also like to have for yourself.” No matter which vouchers you choose, it is guaranteed to be a joy. The vouchers are available at the reception or on the website in the online shop.

WAKE UP CALL

Do you like to sleep longer, but don't want to oversleep? Then we have the right thing for you: our reception team will wake you up by phone - simply let the reception know your desired wake-up time.

WIRELESS INTERNET ACCESS

is present in the entire house and in all rooms and is available free of charge.